PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): John T. McDonald, et al.

Examiner: Todd D. Ingberg

Serial No.: 09/814,043

Art Unit: 2124

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Docket: END920000076US1 (13997)

For: METHOD AND SYSTEM FOR PROVIDING

Dated: July 14, 2003

A FLEXIBLE INFRASTRUCTURE FOR MANAGING A PROCESS (As Amended)

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT UNDER 37 C.F.R. §1.111

Sir:

In response to the Office Action dated March 26, 2003, please amend the subject patent application as follows.

CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that this paper is being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Dated: July 14, 2003

John S. Sensny John S. Sensny

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IN THE TITLE:

Please delete the present title, and substitute therefore:

DEVELOPMENT SHELL

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--METHOD AND SYSTEM FOR PROVIDING A FLEXIBLE INFRASTRUCTURE FOR MANAGING A PROCESS--